MediCal QAWeb Agent - Installation instructions

This document describes how to use the QAWeb Agent installer. This installer can be used to (remotely):

- Install QAWeb Agent on a new workstation
- Update an existing QAWeb Agent

To use the QAWeb Agent installer:

1. **Download the QAWeb Agent installer from the QAWeb Server**

   To download the latest QAWeb Agent installer, you can browse to your **Facility Overview** page in the QAWeb Server, and click the **Install QAWeb Agent** button. This will direct you to a page, from which you can download the installer.

   > This page also shows whether or not your QAWeb Relay is up-to-date. If not, it is recommended to update your QAWeb Relay first.

2. **Unpack the QAWeb Agent installer**

   Unpack the software to a local (temporary) folder (e.g. C:\temp). It is recommended to use a short pathname, avoiding that the full pathname length of some unpacked files would exceed the maximum length (operating system limit).

3. **Launch the QAWeb Agent installer**

   The unpacked file structure contains two folders:

   - **2KXP**: Use this directory if you want to install on a 32-bit Windows operating system
   - **XP64**: Use this directory if you want to install on a 64-bit Windows operating system

   Launch the QAWeb Agent installer (from the appropriate folder, as indicated above):

   - Manually by double clicking **setup.exe** and following the wizard.
   - Silently by typing (not copying!) the following line in the command box:
     setup.exe /s /v"REINSTALL=ALL REINSTALLMODE=vomus /q"
   - Remotely by using one of the following commands in a centralized deployment system:
     > **setup.exe /s /v"REINSTALL=ALL REINSTALLMODE=vomus /q"**
     > **msiexec /q /i "MediCal QAWeb Agent.msi" REINSTALL=ALL REINSTALLMODE=vomus**

   > In case the QAWeb Agent does not find the Relay automatically (because for example broadcasting is disabled on the local network), it is advised to install the QAWeb Agent with an extra parameter that points to the relay DNS name.
   >
   > Setup /v"RELAYHOSTNAME=qawebrelay"
   >
   > where qawebrelay needs to be replaced with the DNS name of the local relay.

   In all previous methods, the installer will detect whether QAWeb Agent is already present on the workstation, and behave accordingly:

   - On a new workstation, QAWeb Agent will be installed (at a default location when using the silent or remote installation procedure).
   - If an older version of QAWeb Agent was found, it will be updated.

   If during installation, a QAWeb Relay is detected in your network, the QAWeb Agent workstation will automatically register to the QAWeb Server (unless explicitly indicated to install QAWeb Agent as a standalone

application in the manual installation procedure).
If no QAWeb Relay was detected, QAWeb Agent will be installed as a standalone application.

> Installing QAWeb Agent silently or remotely will not provide any feedback. You can verify if the installation was successful by checking the version number, available from the **About** link in the QAWeb Agent main window. A common cause for an unsuccessful installation is when a QAWeb Relay is found but is not compatible with this version of QAWeb Agent. Therefore, it is required to update your QAWeb Relay to the latest version before installing or updating QAWeb Agent.

4 Accept the QAWeb Agent workstation on the QAWeb Server

If in the previous step, the QAWeb Agent workstation was automatically registered on the QAWeb Server, you will now only have to accept that workstation at QAWeb Server side. Browse to the **Facility Overview** page and look for the relevant **Workstation Not Registered** issue. Click the **View Issue** button and follow the on-screen instructions to accept the QAWeb Agent workstation.
If you don't find the Workstation Not Registered issue, you can still re-initiate the registration procedure so that a new issue will appear on the Facility Overview page. Do this by clicking the **Status** button in the QAWeb Agent main window, then click **Register this workstation on the QAWeb Server**.

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